

'Annexure A'

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer care	Mr. Yash Tibrewal	19, Synagogue Street, City Centre, Room No. 214 Kolkata - 700001	(033) 4602-9952	srstockbroking@gmail.com	09AM-6PM
Head of Customer care	Mr. Kousthav Chatterjee	19, Synagogue Street, City Centre, Room No. 214 Kolkata	+91 91239 65923	dp@srstockbroking.com	10AM-6PM
Compliance Officer	Mr. Suresh Chamaria	19, Synagogue Street, City Centre, Room No. 214 Kolkata	+91 8017436952	compliance@srstockbroking.com	10AM-6PM
CEO	Mr. Piyush Kumar Sethia	19, Synagogue Street, City Centre, Room No. 214 Kolkata	(033)	info@srstockbroking.com	09AM-6PM

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

- [SEBI](#)
- [NSE](#)
- [BSE](#)
- [MCX](#)
- [CDSL](#)
- [NSDL](#)

Note: Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.